



**Richard Nguyen**  
**Investigations Manager, Corporate Security APAC**

Richard has been with Western Union for the last 11 years, 8 of those within Corporate Security. Richard's responsibilities include agent and internal fraud investigations, agent monitoring and consumer fraud initiatives. Richard works closely with various law enforcement agencies in Australia and APAC in the prevention, detection and reporting of fraudulent transactions.

Richard has helped in setting up consumer fraud initiatives including partnering with Crime Stoppers in the Security Awareness and Fraud Education (SAFE) Campaign in 2008.

More recently this year, Richard has also helped Western Union in partnering with the Scam Watch run by the ACCC as part of the Australasian Fraud Task Force (AFTC). He also works with agent partners and regional offices in ensuring they have the support they need to help minimize the impact of fraud across the business.

